

COVID-19 POLICY

We are delighted to see a gradual return to normality but remain conscious of the danger of relaxing too soon. So, for the time being, we will continue the preventative measures recommended by [UK Government](#), [UK Hospitality](#), [HSE](#), [World Health Organisation](#) which are designed to help to reduce the risk of spreading the virus and would ask that you join us in maintaining these good habits throughout your visit.

First and foremost – if you are feeling unwell, please visit us another time. Our team members are encouraged not to be heroes – any symptoms, we ask them to stay at home. We provide test kits to enable staff to test at home twice a week and most team members are fully vaccinated.

We will continue to wear face coverings and would ask that you do so too when moving around the building. You may remove the face covering when seated.

Our temperatures are checked daily and we will take your temperature too on arrival. Over 38C and access will be denied.

Test and Trace QR codes are clearly displayed at the entrance, please scan in or complete the form provided.

Practise social distancing. One party at a time in the lifts. Be aware when moving around the building and try to stay at least one metre distant. Our front desk screens will remain in place for the time being for the protection of staff and guests.

Wash your hands regularly for at least 20 seconds each time. Don't forget to moisturise those poor hands too – we have moisturiser needed. Sanitiser stations are provided at all entrances and exits and throughout the building.

We are carefully cleaning all touch points more frequently using hospital standard sanitiser.

Bedrooms have a little less in them now although complimentary toiletries and water are still provided. Where possible all rooms are left for 48-72 hours after departure before being cleaned and sanitised for the next arrival.

If you would like your room cleaned during your stay, please let us know in advance and we will arrange to clean the room while you are out.

If you don't feel well during your stay, please stay in your room and tell us.

Up to date information on our outlets, facilities and special offers can be found on our website. For any further information please contact us on reservations@thebentley-hotel.com

So, to close, thank you for reading this and for coming to stay. We will be continually monitoring and revising our policies in line with changing events and government instructions.

We are very much looking forward to welcoming you to the hotel soon and if you have any questions or queries, please let me know.

With warmest regards

Eva Leigh
Hotel Manager